

PENNSYLVANIA HEALTH INSURANCE EXCHANGE AUTHORITY

Date:	April 24, 2020
Subject:	Answers to Questions
Solicitation:	RFP# PHIEA 20-01 Exchange Assister Services
Due Date/Time:	May 15, 2020 12:00 PM
Addendum Number:	1

To All Suppliers:

The Commonwealth of Pennsylvania defines a solicitation "Addendum" as an addition to or amendment of the original terms, conditions, specifications, or instructions of a procurement solicitation (e.g., Invitation for Bids or Request for Proposals), including but not limited to questions and answers, which are considered a material part of the solicitation.

Please see the following update:

Addendum 1 does the following:

1. Posts answers to questions posed to the Issuing Officer between April 20, 2020 and April 24, 2020.

Except as clarified and amended by this Addendum, the terms, conditions, specifications, and instructions of the solicitation and any previous Addendum(s), remain as originally written.

Regards,



Gwen E. Zeh
Issuing Officer
PA Health Insurance Exchange Authority
312-318 Market Street, Bowman Tower, Floor 3
Harrisburg, PA 17101
Email: gzeh@pa.gov

RFP # PHIEA 20-01 Exchange Assister Services
Addendum 1 - Questions & Answers

1. **Question** – We're an SDB firm interested in partnering and providing call center support on this project. Being that there's no pre-bid meeting, I was wondering if potential primes would share their contact information?

Answer – The Commonwealth does not know who the potential offerors for this procurement are and therefore cannot provide that information. Firms seeking to partner on this procurement may be able to locate potential offerors through general market research. In addition, potential offerors can locate SDB and VBE firms through the Commonwealth's supplier search - <http://www.dgs.internet.state.pa.us/suppliersearch> - using the following UNSPSC codes (and any other codes that may be pertinent to this procurement):

41105800 - In vitro transcription and translation products
43231500 - Business function specific software
43233500 - Information exchange software
52161500 - Audio and visual equipment
52161600 - Audio visual equipment accessories
55121900 - Signage equipment
60105400 – Consumer economics and money management and independent living instructional materials
80111600 - Temporary personnel services
80111700 - Personnel recruitment
80141500 - Market research
80141600 - Sales and business promotion activities
80141700 - Distribution
80171500 - Situation and stakeholder analysis and communications planning services
80171600 - Publicity and marketing support services
80171800 - Media relations services
81162000 - Cloud-based software as a service
82101500 - Print advertising
82101600 - Broadcast advertising
82101700 - Aerial advertising
82101800 - Advertising agency services
82101900 - Media placement and fulfillment
82111900 - News and publicity services
83121700 - Mass communication services
86101700 - Non scientific vocational training services